

14 March 2025

## **PRIVACY NOTICE UMICORE WEBSITE**

Your privacy is very important to us at Umicore and its affiliates, (hereinafter also "we" and/or "us" and/or "Umicore"). To better protect your privacy we provide this notice ("Privacy Notice") explaining our information practices and the choices you can make about the way your information is collected and used. To make this Privacy Notice easy to find, we make it available on our homepage and at every point where personal data may be requested.

We strongly urge you to read this Privacy Notice and make sure you fully understand our practices in relation to personal data, before you access or use any of our services. **If you read and fully understand this Privacy Notice, but remain opposed to our practices, you must immediately leave our website, and avoid or discontinue all use of any of our services.** Where you have read this Privacy Notice but would like further clarification, please contact us at [data\\_protection@umicore.com](mailto:data_protection@umicore.com).

### **1. Important information**

The purpose of this Privacy Notice is to provide you with a clear explanation of what personal data we collect, when, why and how we collect, use and share your personal data and it explains your statutory rights. This Privacy Notice is not intended to override the terms of any contract you have with us, nor any rights you might have under applicable data privacy laws.

This Privacy Notice covers online and offline processing activities. We may collect personal data from you offline when you attend one of our events, a trade show, when you contact us by telephone or online when you visit our website, when you subscribe to our newsletter, etc.

**Note that our website contains links to third party websites which we are not responsible for. Please review the privacy policies of such third-party websites should you visit these**

**websites. This Privacy Notice does not address the privacy or information practices of any third parties.**

Our website uses cookies and other tracking technology to automatically collect certain data concerning its interactions with visitors. Some of this information may include personal data. You can find more information in the cookie notice.

## 2. Who collects your personal data?

Umicore and its affiliates process some of your personal data and ensure that your personal data is safely processed and in compliance with applicable data protection laws.

## 3. Why do we collect your personal data?

The purpose of the collection and processing of your personal data, including:

- For internal business purposes such as:
  - to improve our services in order to make them fit for our customers' needs and to draw insights in relation to possible improvements;
  - to improve our services to you and customize your browsing experience. Some of the information (particularly the information collected by cookies and other tracking technology) helps us improve our website;
  - to track any fraudulent activities and other inappropriate activities and monitor content integrity on our website;
  - monitor the use of the Website;
  - improve the functionality of the Website;
  - implement security measures associated with the Website;
  - facilitate the general administration of the Website.
- To communicate with you  
We use your personal data to respond to your queries about our services.  
We may also provide information related to Umicore's services, including sales, marketing, advertising, and promotional information.
- To protect our property and ensure safety at our premises.  
We use our video surveillance systems to ensure public safety and health, protection of company properties (against theft, burglary, vandalism, etc.), control of production processes and, if applicable, other purposes as notified to you, insofar permitted by local laws.

- To enforce Umicore's rights and defend its interests.

No data will be processed insofar as it is not necessary for these purposes.

#### 4. How do we collect your personal data?

Umicore's primary source of personal data is the data provided directly by you, and may also come from some automatically collected data (such as device and network information, log information, etc.).

#### 5. What type of personal data do we process?

The data being processed may include – without being limited thereto – data such as:

**Personal data you provide to us (including but not limited to creating an account through the website, providing through the "Contact" section, and other means.)**

- Identification and contact information such as your name, title, (professional) email address, (professional) telephone number, country, office address, position, employer, which you provide when you contact Umicore (e.g., in the context of commercial negotiations).
- Communication preferences that tell us what kind of communication you wish to receive and through which channels (email, push notifications, by mail, or by phone).
- Other data that you provide by yourself, such as when you contact us with certain questions or proposals.

You are responsible for ensuring that the personal data you provide is truthful, correct, non-ambiguous and up-to-date.

#### **Personal data we collect when you use our online services**

If your cookie settings allow it, we may collect the following data when you use our websites, applications, or platforms:

- Usage data such as the topics you read, the services you are interested in, or your search queries. Based on this data, we can estimate your professional needs, preferences, and interests.
- Device data such as IP address, brand, and the type of device or browser you use our services with. Based on your IP address, we can make a rough estimate of your location.

#### **Personal data we collect when you access our sites**

If you access our premises, you may be subject to monitoring by our video surveillance systems. These devices may capture images and video footage of you which we may process and store in accordance with local laws.

Please understand that the services we provide to you are constantly updated and developed. **If you choose to use other services not covered in the above scenarios, and based on that service, we need to collect your personal data, we will separately explain the type and purpose of collecting personal data to you through page prompts, interaction processes, and separate agreement, etc.** We will use, store, provide and protect your personal data in accordance with this Privacy Notice and the corresponding Terms of Use; If you choose not to provide the personal data, you may not be able to use certain service or part of it, but it will not affect your use of other services we provide.

## 6. Carrying out Direct Marketing

We may use your personal data, such as your address for direct marketing purposes. We may for example send you emails to inform you of news and updates about our services. This may be in the form of email, post, SMS, telephone or targeted online advertisements. Where required by law, we will obtain your consent prior to sending you such marketing information.

To protect your privacy and ensure you have control over the use of your personal data, we will always give you the opportunity to "opt out" of direct marketing when you contact us in relation to a product or service or you receive any email, text or other direct marketing communication.

You have a right to prevent direct marketing of any form at any time - this can be exercised by following the opt-out link attached to each communication, by changing privacy settings within your Umicore account or by sending an email to [data\\_protection@umicore.com](mailto:data_protection@umicore.com).

Based on the information we have about you, we take steps to limit direct marketing to a reasonable and proportionate level, and to send you communications which we believe may be of interest or relevance to you, based on the information we have about you.

## 7. Who has access to your data?

Within the Umicore Group, your personal data can and may be accessed on a need-to-know basis, only by those which are authorized and only to the extent that is necessary to fulfil the purposes mentioned under "3. Why do we collect your personal data?". Access to your data will be limited to the purposes for which the data is needed.

Your personal data may also be accessed by third parties who we engage to provide certain support services. These third parties will only have access to your data for the above-mentioned

purposes and will always carry out their tasks on our behalf and on our instructions. Your personal data will only be disclosed to these parties to the extent necessary to provide the required services.

We may share your personal data with competent national authorities in order to comply with a legal obligation to which we are subject. This is for example the case in the framework of imminent or pending legal proceedings and for social security purposes.

Where permitted by local data protection laws, Umicore may disclose or otherwise allow third parties access to your personal data when necessary for the establishment, exercise or defense of legal claims or to otherwise enforce our rights, protect our property or the rights, property or safety of others, or as needed to support external audit, compliance and corporate governance functions.

We may disclose any personal data or other information obtained from or about you, to third parties in connection with **a merger, acquisition, bankruptcy or sale** of all or substantially all of our assets, to the extent that this is necessary for the process. . If it involves the transfer of your personal data, we will inform you of the recipient and require the recipient to continue to be bound by this Privacy Notice.

## 8. Transferring personal data globally

**Where permitted by applicable law, we may transfer your personal data to entities located in countries outside of the country where you are located.** We will take appropriate steps to ensure that transfers of personal data are in accordance with applicable law and carefully managed to protect your privacy rights and interests and transfers are limited to countries which are recognized as providing an adequate level of legal protection or where we, subject to an appropriate (risk) assessment, can be satisfied that alternative arrangements are in place to protect your privacy rights.

## 9. How long do we keep your data

We will retain your personal information only for as long as necessary to fulfil the purpose(s) for which it was collected and to comply with applicable laws.

In general, this means that we store your personal information for as long as is required to deliver our services, except where we have a lawful basis for saving it for an extended period of time. We also retain the personal information we need for the execution of pending tasks, to exercise our legal rights and our claims. Please note that we may be obliged to store certain data for a legal mandatory period of time. When certain personal information is only saved due to a legally mandatory preservation term, the processing of it by us is limited.

When we process your personal data based on your consent we will retain your personal data until you withdraw your consent but not more than 2 years after such consent.

## 10. Your data is safe

Considering the state of the art, the costs of implementation and the context, purpose and risk of the processing of your personal data Umicore uses a variety of technical and organizational methods to secure your personal data in accordance with the applicable laws.

Umicore is committed to protecting the security of the personal data you share with us. In support of this commitment, we have implemented appropriate technical, physical and organizational measures to protect your personal data (including sensitive personal data) against:

- unauthorized or accidental destruction, use, alteration and/or disclosure;
- theft and accidental loss; and/or unauthorized access;
- misuse;
- damage; and/or
- any other form of unauthorized processing.

## 11. Data subject rights

You may have the right to access, modify, erase, request the restriction or oppose the processing of your personal information or request the portability of the personal data you contributed, without any expenses and at any moment, and you may request from us to erase your personal data on your behalf.

Where the collection and processing of your personal data are based on your consent, you have the right to withdraw your consent with respect to our use of your personal data.

You can contact us to exercise your rights by sending an email to [data\\_protection@umicore.com](mailto:data_protection@umicore.com).

You have the right to lodge a complaint with your local supervisory authority for data protection.

We may ask you for additional information to confirm your identity and for security purposes, before disclosing the personal data requested to you. We reserve the right to charge a fee where permitted by law, for instance if your request is manifestly unfounded or excessive.

## 12. Contact

If you have any questions regarding the processing of your personal data or if you believe your privacy rights have been violated, please contact Umicore's Data Protection Office via [data\\_protection@umicore.com](mailto:data_protection@umicore.com).

## 13. Changes to this privacy notice

We may update and change this Privacy Notice from time to time, to keep it up to date with legal requirements and the way we operate our business. Any changes to this Privacy Notice will become effective when we make the revised Privacy Notice available through the website. Please regularly check these pages for the latest version of this Privacy Notice.

This Privacy Notice was last updated and reviewed on March 14, 2025.